Windwalker
PROFESSIONAL PET ASSISTED THERAPY
EST. 1995

General Liability (GL) Insurance Coverage for Credentialed Pet Assisted Therapy Teams

Purpose

To establish the requirements for Windwalker General Liability (GL) insurance coverage for credentialed Pet Assisted Therapy teams while providing services on behalf of Windwalker.

Eligibility

General Liability (GL) insurance is available only to Windwalker credentialed Pet Assisted Therapy teams in good standing. Credentialing alone does not automatically provide liability coverage.

Required Procedure

Before providing Pet Assisted Therapy—whether for a one-time visit or an ongoing program—the individual or host organization must submit a Request a Pet Therapy Team form through the Windwalker website. For ongoing programs, a new Request a Pet Therapy Team form must be submitted annually to maintain current insurance information.

Policy Year

The Windwalker General Liability policy runs from October 31 through October 30 of the following year. Teams providing ongoing visits should ensure that a new Request a Pet Therapy Team form is submitted each October to maintain uninterrupted coverage.

Submission Requirements

The individual or host organization should submit the Request a Pet Therapy Team form. A Windwalker credentialed team member may complete the form on behalf of the individual or organization, provided the individual's or organization's designated contact person, title, telephone number, and email address are listed. The Windwalker team member may not be listed as the organization's contact person.

Coverage Confirmation

After the Request a Pet Therapy Team form has been reviewed and approved, both the requesting individual or host organization's contact person and the requested Windwalker credentialed team facilitator will receive written confirmation of coverage together with a copy of the current Windwalker General Liability policy.

Coverage becomes effective only after the Request a Pet Therapy Team form has been reviewed and approved by Windwalker and written confirmation of coverage has been issued to both the requesting individual or organization and the Windwalker credentialed team facilitator.

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Important Information

If the required Request a Pet Therapy Team procedure is not completed, the visit is not covered under Windwalker's General Liability insurance. Coverage also ends immediately if a team's credentialing or membership is no longer in good standing.

Exception

Teams providing Pet Assisted Therapy at Kent County Courthouse and Washington County Courthouse are not required to submit a Request a Pet Therapy Team form because these visits are covered under Windwalker's agreement with the Rhode Island Supreme Court.